

***We would like to learn more about you and your needs!***



Name: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

**1. How did you hear about us?**

- Rented with City Mini Storage in the past or current customer
- Drive-By (sign)
- Yellow Pages
- Special Promotion
- Website (www.cityministorage.com)
- Referral (Who referred you to City Mini? \_\_\_\_\_)

**2. Why do you need storage at this time?**

- Personal/Residential Use
- Moving
- Commercial use
- Vehicle/RV/Boat storage
- Other \_\_\_\_\_)

**3. How far from City Mini Storage do you live?**

- 0-1 miles
- 2-3 miles
- 3-5 miles
- Over 5 miles

**4. How many other storage facilities did you consider?**

- City Mini Storage only
- One or more (Please list \_\_\_\_\_)

**5. Why did you choose City Mini Storage? Check all that apply:**

- Price/Value
- Convenience/Location
- Security
- On-site Management
- Other (please list \_\_\_\_\_)

**6. What other services/features would you be interested in?**

- Climate Control Storage (heated & cooled units)
- Moving boxes & supplies
- Packing/shipping services
- Truck rental
- Other (please list \_\_\_\_\_)

**7. How can we better serve you in the future?**

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**Do you know a friend, relative, neighbor, or co-worker who is currently looking for storage?**

If so, please provide their contact information below. As a thank you, we will send you a check for \$25.00 if this person rents a storage unit at City Mini Storage! Name \_\_\_\_\_ Phone # or Email \_\_\_\_\_

**Thank you for choosing City Mini Storage!**

493 South Main St. Canandaigua, NY 14424  
(585) 394-9400

[www.cityministorage.com](http://www.cityministorage.com)